

QUESTIONS

to ask a residential roofing CONTRACTOR

In Texas, roofing contractors aren't licensed by the state, and insurance isn't mandatory. Anyone can claim to be a roofing contractor. During North Texas storms, out-of-town contractors come and go quickly, use substandard materials and are more likely to cut corners and not be here to fix problems that could arise later. If it seems too good to be true, it probably is!

Use these questions to hire a reliable, experienced, ethical roofing contractor who can become your partner in maintaining your roof.

BEFORE
THEY GET ON
YOUR ROOF

- 1 What is your experience as a roofing contractor?**
- 2 My neighbor has a contractor waiving their deductible. Why should I pay mine and use you as my contractor?**
Current Texas law states it's against the law for a roofing contractor to waive your deductible. The contractor will have to make up the cost in some other way, which could mean cutting corners.
- 3 Are you insured? Can you show me your general liability insurance?**
- 4 What manufacturers are you certified to install?**
Homeowners can often confirm on the manufacturers' websites.
- 5 Do you have a full-time address in North Texas?**
Ideally, you want a contractor that will be around after your roof is completed.
- 6 Will you provide a detailed written proposal including a description of work, completion schedule, and cost, including any up-front costs?**
- 7 Can you provide references from recent work in North Texas?**
- 8 How much money will you require up front?**
It's not unusual to have to pay for materials up front, but be cautious when paying for incomplete work.
- 9 What is your warranty on labor? What will the manufacturer warranty cover?**
- 10 Are you a member of a roofing association that holds its members to high standards?**

NORTH TEXAS ROOFING CONTRACTORS ASSOCIATION

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