

# WHO'S ON YOUR ROOF?



## TIPS TO HELP SPOT THE GOOD ROOFING CONTRACTORS

### A GOOD ROOFING CONTRACTOR WILL:

- WELCOME YOUR QUESTIONS
- BE IN THE ROOFING BUSINESS YEAR-ROUND
- WILLINGLY SHOW YOU THEIR CERTIFICATE OF INSURANCE
- OPERATE FROM A PERMANENT, NORTH TEXAS ADDRESS YEAR-ROUND
- ENCOURAGE YOU TO CALL THEIR CREDIT, CUSTOMER AND SUPPLIER REFERENCES
- PROVIDE A WRITTEN CONTRACT, WITH A DETAILED SCOPE OF WORK AND PRODUCT LIST
- FOLLOW ALL STATE AND LOCAL LAWS

### A GOOD ROOFING CONTRACTOR WILL NOT:

- SIDESTEP OR GET IRRITATED WHEN YOU ASK QUESTIONS
- PRESSURE YOU TO SIGN A CONTRACT OR HAND OVER A CHECK TO THEM QUICKLY
- HESITATE TO GIVE YOU A COPY OF THEIR CERTIFICATE OF INSURANCE OR REFERENCES
- BE IN TOWN JUST FOR THE OPPORTUNITIES CREATED BY STORMS
- BE IN THE BUSINESS OF ROOFING PART-TIME (WHEN STORMS HIT)
- USE STOLEN SHINGLES OR LOW QUALITY PRODUCTS
- BREAK THE NEW TEXAS DEDUCTIBLE LAW (OR OTHERS)



▶ GET MORE CONSUMER PROTECTION TIPS AND A HANDY LIST OF QUESTIONS TO ASK ANY ROOFING CONTRACTOR YOU MAY BE CONSIDERING (IN ENGLISH AND SPANISH) AT [WWW.NTRCA.COM/ADVICE](http://WWW.NTRCA.COM/ADVICE)